

Taxonomy of Services

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Overview

The purpose of this taxonomy is to establish common names and definitions for services purchased or funded by the Boone County, Columbia/Boone County Public Health and Human Services, and the Heart of Missouri United Way.

Definitions

Children/Youth: Persons ages 0 through 19.

Family: A household consisting of at least one parent or guardian and at least one child/youth (see definition above)

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1. BASIC NEEDS.....	7
FOOD.....	7
1.1 COMMUNITY GARDENS	7
1.2 CONGREGATE MEALS	7
1.3 FOOD DISTRIBUTION	7
1.4 GROCERY SHOPPING AND DELIVERY	7
1.5 HOME DELIVERED MEALS	7
1.6 INFANT FORMULA.....	7
1.7 SNAP/WIC MATCHING.....	7
1.8 SUPPLEMENTAL FOOD	7
1.9 SUPPLEMENTAL FOOD DELIVERY.....	7
MATERIAL GOODS.....	7
1.10 CAR SEATS	7
1.11 CLOTHING.....	7
1.12 CRIBS	8
1.13 DIAPERS/WIPES.....	8
1.14 EMPLOYMENT ATTIRE.....	8
1.15 FURNITURE.....	8
1.16 HYGIENE ITEMS.....	8
1.17 STREET OUTREACH SUPPLIES	8
1.18 WINDOW AC UNITS	8
TRANSPORTATION	8
1.19 AUTO REPAIR/ASSISTANCE.....	8
1.20 PUBLIC TRANSIT FEE/FARE	8
1.21 RIDE VOUCHER	8
1.22 TRANSPORTATION	8
2. COMMUNITY ADVANCEMENT.....	9
2.1 COMMUNITY COLLABORATION	9
2.2 COMMUNITY NEEDS ASSESSMENT	9
2.3 PUBLIC AWARENESS/EDUCATION	9
3. EDUCATION	9
3.1 ACADEMIC ENRICHMENT	9
3.2 ACADEMIC INSTRUCTION.....	9
3.3 ACADEMIC SUPPORT	9
3.4 ADULT BASIC EDUCATION	9
3.5 ADULT LITERACY PROGRAM.....	9
3.6 CHILD DEVELOPMENT EDUCATION.....	9
3.7 EARLY CHILDHOOD EDUCATION.....	9
3.8 ENGLISH LANGUAGE LEARNING	9
4. HEALTH AND MEDICAL.....	10
4.1 HEALTH EDUCATION	10

MEDICATION/MEDICAL SUPPLIES.....	10
4.2 CORRECTIVE LENSES.....	10
4.3 DURABLE MEDICAL EQUIPMENT.....	10
4.4 MEDICAL SUPPLIES.....	10
4.5 MEDICATION MANAGEMENT.....	10
4.6 NON-PRESCRIPTION MEDICATION.....	10
4.7 PRESCRIPTION MEDICATION.....	10
MENTAL HEALTH CARE.....	10
ASSESSMENT/EVALUATION/SCREENING.....	10
4.8 BEHAVIORAL HEALTH ASSESSMENT.....	10
4.9 BEHAVIORAL HEALTH EVALUATION.....	10
4.10 BEHAVIORAL HEALTH SCREENING.....	10
4.11 BOONE COUNTY SCHOOLS MENTAL HEALTH COALITION (BCSMHC) CHECKLIST.....	11
4.12 SOCIAL/EMOTIONAL SCREENING.....	11
4.13 SUBSTANCE USE DISORDER ASSESSMENT.....	11
TREATMENT/CARE.....	11
4.14 COMPUTER-ASSISTED INTERVENTION.....	11
4.15 FAMILY THERAPY.....	11
4.16 GROUP THERAPY- ADULT.....	11
4.17 GROUP THERAPY- CHILD.....	11
4.18 INDIVIDUAL THERAPY- ADULT.....	11
4.19 INDIVIDUAL THERAPY- CHILD.....	12
4.20 PEER SUPPORT.....	12
4.21 PSYCHIATRIC TREATMENT.....	12
4.22 PHYSICAL ACTIVITY.....	12
PHYSICAL HEALTH CARE.....	12
ASSESSMENT/EVALUATION/SCREENING.....	12
4.23 DEVELOPMENTAL ASSESSMENT.....	12
4.24 DEVELOPMENTAL SCREENING.....	12
4.25 EYE EXAM.....	12
4.26 ORAL HEALTH SCREENING.....	12
4.27 PEDIATRIC EVALUATION.....	12
4.28 PHYSICAL HEALTH ASSESSMENT.....	12
4.29 PREVENTIVE DENTAL EXAM.....	13
4.30 SAFE EXAM.....	13
4.31 VISION SCREENING.....	13
TREATMENT/CARE.....	13
4.32 DENTAL TREATMENT.....	13
4.33 GENERAL MEDICAL CARE.....	13
4.34 POSTPARTUM CARE.....	13
4.35 PRENATAL CARE.....	13
4.36 PREVENTIVE DENTAL CARE.....	13
5. HOUSING.....	13
5.1 AFFORDABLE HOUSING PRODUCTION.....	13

5.2 FAIR HOUSING COUNSELING.....	13
HOME MAINTENANCE.....	14
5.3 HOME MODIFICATION/ADAPTATION.....	14
5.4 HOME REPAIR.....	14
5.5 LAWN CARE	14
5.6 WEATHERIZATION.....	14
HOME OWNERSHIP	14
5.7 COMMUNITY LAND TRUST HOME OWNERSHIP.....	14
5.8 HOME BUYER DOWN PAYMENT ASSISTANCE	14
5.9 HOME BUYER EDUCATION.....	14
5.10 FORECLOSURE PREVENTION.....	14
LOW INCOME/SUBSIDIZED RENTAL HOUSING	14
5.11 AFFORDABLE HOUSING ASSISTANCE.....	14
5.12 HOUSING CHOICE VOUCHERS	14
5.13 LANDLORD ENGAGEMENT	15
5.14 PUBLIC HOUSING.....	15
5.15 RENTAL ASSISTANCE	15
5.16 RENTAL PRODUCTION.....	15
SHELTER SERVICES.....	15
5.17 24-HOUR EMERGENCY SHELTER.....	15
5.18 DOMESTIC VIOLENCE SHELTER	15
5.19 HOMELESS DROP-IN CENTER	15
5.20 HOTEL/MOTEL STAY.....	15
5.21 OVERNIGHT EMERGENCY SHELTER	15
5.22 TRANSITIONAL SHELTER	15
5.23 SUPPORTIVE PERMANENT HOUSING.....	16
5.24 TRANSITIONAL HOUSING.....	16
5.25 UTILITY ASSISTANCE.....	16
6. INCOME SUPPORT AND EMPLOYMENT	16
6.1 CREDIT BUILDING	16
ECONOMIC OPPORTUNITIES	16
6.2 EMPLOYMENT SUBSIDIES	16
6.3 INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA).....	16
6.4 MICRO ENTERPRISE LOANS.....	16
JOB PREPARATION/TRAINING	16
6.5 CAREER EXPLORATION	16
6.6 JOB COACHING	16
6.7 JOB PLACEMENT.....	16
6.8 JOB READINESS ASSESSMENT	17
6.9 JOB READINESS TRAINING	17
6.10 VOCATIONAL TRAINING	17
6.11 PERSONAL FINANCE EDUCATION	17
6.12 TAX PREPARATION ASSISTANCE.....	17

7. LEGAL SERVICES	17
7.1 LEGAL SERVICES	17
8. ORGANIZATIONAL CAPACITY.....	17
CONTINUOUS IMPROVEMENT	17
8.1 CONSULTATION	17
8.2 ORGANIZATIONAL ASSESSMENT.....	17
8.3 ORGANIZATIONAL CAPACITY TRAINING	17
8.4 SUPERVISOR/MANAGEMENT TRAINING	17
INFRASTRUCTURE	18
8.5 CAPITAL ITEMS.....	18
8.6 PROFESSIONAL SERVICES.....	18
8.7 VOLUNTEER COORDINATION.....	18
PROVIDER PROFESSIONAL DEVELOPMENT	18
8.8 BEST PRACTICES TRAINING	18
8.9 EVIDENCE-BASED PRACTICE TRAINING.....	18
8.10 PROFESSIONAL COACHING.....	18
9. SOCIAL DEVELOPMENT AND ENRICHMENT.....	18
9.1 ADULT DAY PROGRAMMING.....	18
9.2 BEHAVIORAL SUPPORT SERVICES	18
CHILD/YOUTH DEVELOPMENT	18
9.3 EARLY CHILD CARE PROGRAMMING	18
9.4 OUT OF SCHOOL PROGRAMMING	19
9.5 POSITIVE YOUTH DEVELOPMENT	19
9.6 YOUTH COMMUNITY CENTER.....	19
9.7 YOUTH DROP-IN CENTER	19
9.8 COMPANIONSHIP	19
9.9 CULTURAL ENRICHMENT	19
9.10 FAMILY DEVELOPMENT.....	19
9.11 FAMILY EDUCATION	19
MENTORING	19
9.12 COMMUNITY-BASED MENTORING	19
9.13 SITE-BASED MENTORING	19
9.14 THERAPEUTIC MENTORING.....	20
9.15 PARENTING SKILLS TRAINING	20
9.16 PERSONAL DEVELOPMENT.....	20
9.17 SOCIAL CAPITAL DEVELOPMENT	20
9.18 SUPPORT GROUPS	20
10. SUPPORTIVE SERVICES	20
ACCESS TO SERVICES.....	20
10.1 BENEFITS ASSISTANCE	20

10.2 CHILD CARE SUBSIDY.....	20
10.3 INFORMATION AND REFERRAL.....	20
10.4 INTERPRETATION	20
10.5 OFFICIAL DOCUMENTS ASSISTANCE.....	20
10.6 SCHOLARSHIPS	21
10.7 SERVICE COORDINATION	21
10.8 STREET OUTREACH	21
10.9 ADVOCACY.....	21
10.10 ADVOCACY EDUCATION	21
CASE MANAGEMENT	21
10.11 CASE MANAGEMENT.....	21
10.12 CLINICAL CASE MANAGEMENT	21
10.13 PSYCHIATRIC CASE MANAGEMENT.....	21
10.14 CRISIS CARE	21
10.15 CRISIS INTERVENTION	21
10.16 EXPECTANT/NEW PARENT ASSISTANCE	22
10.17 FORENSIC INTERVIEW	22
10.18 HOME VISITING	22
10.19 PARENT PARTNERSHIP	22
RESPITE.....	22
10.20 GROUP RESPITE CARE	22
10.21 IN HOME RESPITE CARE- ADULT.....	22
10.22 IN HOME RESPITE CARE- CHILD.....	22
10.23 OUT OF HOME RESPITE CARE- ADULT	22
10.24 OUT OF HOME RESPITE CARE- CHILD	22

1. BASIC NEEDS

FOOD

1.1 COMMUNITY GARDENS

Provision of garden space, materials, and/or information for community members to grow food.

1.2 CONGREGATE MEALS

Provision of a nutritional meal in a group setting.

1.3 FOOD DISTRIBUTION

Acquires and distributes food to providers of supplemental food.

1.4 GROCERY SHOPPING AND DELIVERY

Shops for and delivers groceries to an individual in his/her place of residence.

1.5 HOME DELIVERED MEALS

Provision of a nutritious meal for an individual to his/her place of residence.

1.6 INFANT FORMULA

Provision of infant formula to families.

1.7 SNAP/WIC MATCHING

Provision of additional funding for recipients of SNAP and WIC benefits to purchase nutritious food.

1.8 SUPPLEMENTAL FOOD

Provision of food to supplement a household food budget.

1.9 SUPPLEMENTAL FOOD DELIVERY

Acquires and delivers supplemental food to an individual in his/her place of residence.

MATERIAL GOODS

1.10 CAR SEATS

Provision of infant/children car seats.

1.11 CLOTHING

Provision of clothing.

1.12 CRIBS

Provision of cribs.

1.13 DIAPERS/WIPES

Provision of disposable infant diapers and/or wipes.

1.14 EMPLOYMENT ATTIRE

Provision of work attire required for employment.

1.15 FURNITURE

Provision of household furniture.

1.16 HYGIENE ITEMS

Provision of items used for personal hygiene/grooming.

1.17 STREET OUTREACH SUPPLIES

Provision of material goods intended to meet the basic needs of individuals experiencing unsheltered homelessness.

1.18 WINDOW AC UNITS

Provision of window air conditioning units.

TRANSPORTATION

1.19 AUTO REPAIR/ASSISTANCE

Provision of financial assistance for auto repairs.

1.20 PUBLIC TRANSIT FEE/FARE

Provision of local public transportation.

1.21 RIDE VOUCHER

Provision of a taxi service or ride share.

1.22 TRANSPORTATION

Provision of transportation.

2. COMMUNITY ADVANCEMENT

2.1 COMMUNITY COLLABORATION

Coordinates the partnership of stakeholders to collectively improve health, social, educational, and economic opportunities for the community.

2.2 COMMUNITY NEEDS ASSESSMENT

A process of determining the needs/assets of the community.

2.3 PUBLIC AWARENESS/EDUCATION

Increases the public's level of understanding of a particular issue.

3. EDUCATION

3.1 ACADEMIC ENRICHMENT

Curriculum-based activities intended to engage students in learning and increase skills and knowledge in subject matter.

3.2 ACADEMIC INSTRUCTION

Differentiated, curriculum-based instruction provided in a group or individual (tutoring) setting by a qualified professional to increase individual student achievement, as measured by grade-level benchmarks and standards from the student's primary source of education.

3.3 ACADEMIC SUPPORT

Supplementary Assistance with educational concepts and tasks (homework).

3.4 ADULT BASIC EDUCATION

Education for adults to obtain high school equivalency.

3.5 ADULT LITERACY PROGRAM

Develops reading and writing skills for adults.

3.6 CHILD DEVELOPMENT EDUCATION

Provides information on children's developmental stages.

3.7 EARLY CHILDHOOD EDUCATION

Prepares children 0-8 for continued learning.

3.8 ENGLISH LANGUAGE LEARNING

Develops English communication skills for persons for whom English is not their native language.

4. HEALTH AND MEDICAL

4.1 HEALTH EDUCATION

Provides information to maintain or improve physical and mental health and overall wellbeing.

MEDICATION/MEDICAL SUPPLIES

4.2 CORRECTIVE LENSES

Provision of corrective lenses.

4.3 DURABLE MEDICAL EQUIPMENT

Provision of durable medical equipment as prescribed by a qualified health care provider.

4.4 MEDICAL SUPPLIES

Provision of medical supplies as prescribed by a qualified health care provider.

4.5 MEDICATION MANAGEMENT

Monitors therapeutic levels of a prescribed medication.

4.6 NON-PRESCRIPTION MEDICATION

Provision of non-prescription medication.

4.7 PRESCRIPTION MEDICATION

Provision of prescription medication.

MENTAL HEALTH CARE

ASSESSMENT/EVALUATION/SCREENING

4.8 BEHAVIORAL HEALTH ASSESSMENT

Assessment by a qualified mental health professional of an individual's history, mental health and functioning with the purpose of establishing a treatment plan and/or diagnosis.

4.9 BEHAVIORAL HEALTH EVALUATION

Evaluation by a qualified mental health professional to determine a mental health diagnosis.

4.10 BEHAVIORAL HEALTH SCREENING

Identifies if an individual is at risk of experiencing symptoms of a mental health condition.

4.11 BOONE COUNTY SCHOOLS MENTAL HEALTH COALITION (BCSMHC) CHECKLIST

An evaluation tool that allows schools to identify risk factors linked to youth development of social, emotional, or behavior problems and determine preventive or early intervention efforts before problems become serious. The results can be used as a tool to guide school-wide, grade level, and student supports.

4.12 SOCIAL/EMOTIONAL SCREENING

Identifies if a child is at risk for social emotional delays, problem behaviors, and potential mental health concerns.

4.13 SUBSTANCE USE DISORDER ASSESSMENT

Assessment that determines the severity, frequency, pattern, and history of substance use to develop a treatment plan for intervention.

TREATMENT/CARE

4.14 COMPUTER-ASSISTED INTERVENTION

Utilizes a computer tool designed to help improve memory, attention, general learning, and/or overall cognitive functioning.

4.15 FAMILY THERAPY

Provides therapeutic treatment with a qualified mental health professional to help family members improve communication and resolve conflicts.

4.16 GROUP THERAPY- ADULT

Provides therapeutic treatment for adults with a related problem arranged in a group format with a qualified mental health professional. Group Therapy places focus on all group members.

4.17 GROUP THERAPY- CHILD

Provides therapeutic treatment for children with a related problem arranged in a group format with a qualified mental health professional. Group Therapy places focus on all group members.

4.18 INDIVIDUAL THERAPY- ADULT

Provides therapeutic treatment for an adult in an individualized format with a qualified mental health professional. There may be additional individuals present in a session but the focus of a session remains on the individual's treatment plan.

4.19 INDIVIDUAL THERAPY- CHILD

Provides therapeutic treatment for a child in an individualized format with a qualified mental health professional. There may be additional individuals present in a session but the focus of a session remains on the individual's treatment plan.

4.20 PEER SUPPORT

Provides assistance, from a Certified Peer Specialist, to individuals with substance use and/or mental health disorders to become and/or stay engaged their recovery process.

4.21 PSYCHIATRIC TREATMENT

Implementation of a mental health treatment plan that may include psychotherapy and medication adjustments and performed by a licensed psychiatrist.

4.22 PHYSICAL ACTIVITY

Provides opportunities and/or instruction for physical activities.

PHYSICAL HEALTH CARE

ASSESSMENT/EVALUATION/SCREENING

4.23 DEVELOPMENTAL ASSESSMENT

Assessment that identifies if a child has developmental delays.

4.24 DEVELOPMENTAL SCREENING

Identifies if an individual is at risk for health and developmental delays.

4.25 EYE EXAM

Examines an individual's vision and ability to focus on objects.

4.26 ORAL HEALTH SCREENING

Identifies if an individual is at risk of oral health disorders.

4.27 PEDIATRIC EVALUATION

Medical evaluation of children to identify any injuries or illnesses.

4.28 PHYSICAL HEALTH ASSESSMENT

Assessment to determine physical health problems and recommend treatment options.

4.29 PREVENTIVE DENTAL EXAM

Examination performed by an appropriately trained professional to identify oral disease, oral decay, or other oral conditions.

4.30 SAFE EXAM

Forensic examination of victims of sexual crimes.

4.31 VISION SCREENING

Identifies if an individual is at risk of possible visual impairments or eye conditions.

TREATMENT/CARE

4.32 DENTAL TREATMENT

Treatment of oral health disorders provided by a qualified health care professional

4.33 GENERAL MEDICAL CARE

Routine health care provided by a qualified health care professional to detect health problems and provide procedures and/or other therapeutic services.

4.34 POSTPARTUM CARE

Physical, mental, and emotional care for the mother, newborn, and/or infant during the postnatal period provided by a qualified health care professional.

4.35 PRENATAL CARE

Physical, mental, and emotional care during a pregnancy provided by a qualified health care professional

4.36 PREVENTIVE DENTAL CARE

Preventive oral health care by a qualified health care provider.

5. HOUSING

5.1 AFFORDABLE HOUSING PRODUCTION

Production of affordable housing through new construction or substantial rehabilitation.

5.2 FAIR HOUSING COUNSELING

Provides counselor-to-client assistance to address financial and housing concerns that do not comply with fair housing laws.

HOME MAINTENANCE

5.3 HOME MODIFICATION/ADAPTATION

Provides alterations to a home to allow for an individual to continue to reside on the property.

5.4 HOME REPAIR

Provides repairs to address safety, code compliance and/or structural issues.

5.5 LAWN CARE

Provides assistance to maintain yard and property.

5.6 WEATHERIZATION

Provides home energy efficiency upgrades.

HOME OWNERSHIP

5.7 COMMUNITY LAND TRUST HOME OWNERSHIP

Provides permanently affordable home ownership opportunities for low-income households.

5.8 HOME BUYER DOWN PAYMENT ASSISTANCE

Provides down payment and closing cost assistance to purchase a home.

5.9 HOME BUYER EDUCATION

Provides education on the home buying process.

5.10 FORECLOSURE PREVENTION

Counseling to avoid foreclosure, financial training, client support while negotiating with the lender, financial assistance to make mortgage payments, and/or provide referrals to other organizations.

LOW INCOME/SUBSIDIZED RENTAL HOUSING

5.11 AFFORDABLE HOUSING ASSISTANCE

A housing production tax credit for businesses and/or individuals by donating to a non-profit community-based organization that provides affordable housing assistance.

5.12 HOUSING CHOICE VOUCHERS

Provision of vouchers by public housing agencies to assist low-income individuals, families, the elderly, and people with disabilities afford housing.

5.13 LANDLORD ENGAGEMENT

Develops partnerships with landlords to increase affordable housing options.

5.14 PUBLIC HOUSING

Provision of affordable rental housing managed by local housing authorities.

5.15 RENTAL ASSISTANCE

Provision of financial assistance to households for rent.

5.16 RENTAL PRODUCTION

Provision of funds to construct or rehabilitate affordable rental housing.

SHELTER SERVICES

5.17 24-HOUR EMERGENCY SHELTER

Emergency shelter provided for a 24-hour period for up to 30 days within a one-year period. Services may be provided on a first come, first served or reserved basis. Program consumers should be provided meals and have access to bathing and laundry facilities. Services should be provided with very few barriers and restrictions.

5.18 DOMESTIC VIOLENCE SHELTER

Provides a safe location for victims of domestic and sexual violence to stay when fleeing from their abuser.

5.19 HOMELESS DROP-IN CENTER

A location that provides protection from inclement weather and support services to people in crisis and/or experiencing homelessness.

5.20 HOTEL/MOTEL STAY

Provision of a one night hotel/motel stay for persons experiencing homelessness.

5.21 OVERNIGHT EMERGENCY SHELTER

Emergency shelter provided overnight only on a first come, first served basis. Program consumers may not be excluded from the service based on intermittent use. Program consumers should not be charged a program service fee.

5.22 TRANSITIONAL SHELTER

24-hour shelter provided beyond the initial 30 days of 24-hour emergency shelter provided within a one-year period. Program consumers should be provided meals and have access to bathing and laundry facilities. Supportive services (e.g. case management) should be provided

in conjunction with the transitional shelter service, with rapid re-housing as the intended outcome.

5.23 SUPPORTIVE PERMANENT HOUSING

Provision of permanent housing assistance with supportive services.

5.24 TRANSITIONAL HOUSING

Provision of supportive, temporary housing services while permanent housing is obtained.

5.25 UTILITY ASSISTANCE

Provision of financial assistance for home utility bills.

6. INCOME SUPPORT AND EMPLOYMENT

6.1 CREDIT BUILDING

Provision of loans to individuals to build credit and pay off high-interest personal loans.

ECONOMIC OPPORTUNITIES

6.2 EMPLOYMENT SUBSIDIES

Provision of an incentive to employers to hire, train, and retain employees.

6.3 INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA)

Provision of matching savings funds to be used towards home ownership, post-secondary education, and/or small business ownership.

6.4 MICRO ENTERPRISE LOANS

Provision of loans to businesses with five or fewer employees.

JOB PREPARATION/TRAINING

6.5 CAREER EXPLORATION

Exposes individuals to occupational opportunities and develops strategies to achieve career goals.

6.6 JOB COACHING

Provides on-the-job support to assist employees with soft employment skills.

6.7 JOB PLACEMENT

Assists in obtaining employment for individuals.

6.8 JOB READINESS ASSESSMENT

Evaluates an individual's employability.

6.9 JOB READINESS TRAINING

Prepares individuals to obtain and retain a job.

6.10 VOCATIONAL TRAINING

Education and training to equip people with knowledge, skills, and/or competences required in a particular occupation.

6.11 PERSONAL FINANCE EDUCATION

Develops household budgeting, planning, and saving knowledge and skills.

6.12 TAX PREPARATION ASSISTANCE

Preparation of tax returns.

7. LEGAL SERVICES

7.1 LEGAL SERVICES

Legal services provided by a qualified professional.

8. ORGANIZATIONAL CAPACITY

CONTINUOUS IMPROVEMENT

8.1 CONSULTATION

Examines an organization and provides suggestions to improve core capacities of an organization or program.

8.2 ORGANIZATIONAL ASSESSMENT

Measures a nonprofit's effectiveness in relation to core capacities: leadership, adaptability, management, technical, and cultural.

8.3 ORGANIZATIONAL CAPACITY TRAINING

Informs an organization of concepts and strategies to improve core capacities of an organization.

8.4 SUPERVISOR/MANAGEMENT TRAINING

Informs organizational staff concepts and strategies to improve supervisor and management skills.

INFRASTRUCTURE

8.5 CAPITAL ITEMS

Assists in purchasing tangible assets such as buildings, machinery, equipment and vehicles that an organization uses to provide services.

8.6 PROFESSIONAL SERVICES

Professional organizational administrative functions such as accounting, human resources, etc.

8.7 VOLUNTEER COORDINATION

An organizational function that coordinates and trains volunteers to provide program services.

PROVIDER PROFESSIONAL DEVELOPMENT

8.8 BEST PRACTICES TRAINING

Provides training to build on or explore best practice techniques.

8.9 EVIDENCE-BASED PRACTICE TRAINING

Trains, and as applicable, certifies, professionals in practice strategies that have been scientifically proven to be effective.

8.10 PROFESSIONAL COACHING

Provides individualized support for professional development.

9. SOCIAL DEVELOPMENT AND ENRICHMENT

9.1 ADULT DAY PROGRAMMING

Care for aging adults and/or adults with disabilities in a setting with social and recreational activities.

9.2 BEHAVIORAL SUPPORT SERVICES

Support to individuals/groups to maintain pro-social behavior.

CHILD/YOUTH DEVELOPMENT

9.3 EARLY CHILD CARE PROGRAMMING

Provides children birth to entry into kindergarten a safe, regularly scheduled, structured, and supervised environment. This service must include at least two other related services in the *Taxonomy of Services*, one of which must have an education component.

9.4 OUT OF SCHOOL PROGRAMMING

Provides children in grades K-12 a safe, regularly scheduled, structured, and supervised environment outside the typical school day, including before school, after school, weekends, and/or during seasonal breaks (e.g. summer). This service must include at least two other related services in the *Taxonomy of Services*.

9.5 POSITIVE YOUTH DEVELOPMENT

Develops internal development assets in youth with the goal of developing a commitment to learning, positive values, social competencies, and/or positive identities.

9.6 YOUTH COMMUNITY CENTER

Provides a variety of activities for youth at a single location.

9.7 YOUTH DROP-IN CENTER

Provides access to support services and resources (computers, laundry, showers, etc.) for youth.

9.8 COMPANIONSHIP

Social interaction for individuals experiencing social isolation.

9.9 CULTURAL ENRICHMENT

Opportunities to experience and build awareness of social, intellectual, and artistic movements of cultures.

9.10 FAMILY DEVELOPMENT

Strengthens families and individual family members by promoting positive social-emotional and physical development and healthy relationships. This service must include at least two other related services in the *Taxonomy of Services*.

9.11 FAMILY EDUCATION

Develops communication and coping skills with the goal of strengthening family relationships.

MENTORING

9.12 COMMUNITY-BASED MENTORING

Social interaction, guidance, and/or role models in a community setting to increase positive behaviors and decisions.

9.13 SITE-BASED MENTORING

Social interaction, guidance, and/or role models at an organizational setting to increase positive behaviors and decisions.

9.14 THERAPEUTIC MENTORING

Social interaction and guidance for individuals with emotional and mental concerns provided by a trained mentor.

9.15 PARENTING SKILLS TRAINING

Develops effective parenting skills.

9.16 PERSONAL DEVELOPMENT

Develops internal development assets with the goal of developing social competencies, positive values, a commitment to learning, and/or positive identities.

9.17 SOCIAL CAPITAL DEVELOPMENT

Increases social connections to promote the development of internal assets and/or economic mobility.

9.18 SUPPORT GROUPS

Group meetings for individuals who share a common problem to share and provide experiences, support, information, and resources.

10. SUPPORTIVE SERVICES

ACCESS TO SERVICES

10.1 BENEFITS ASSISTANCE

Aid to individuals to determine eligibility and obtain government assistance.

10.2 CHILD CARE SUBSIDY

Provision of financial assistance for child care.

10.3 INFORMATION AND REFERRAL

Provides accurate information about and referrals to appropriate resources.

10.4 INTERPRETATION

Translates a language between parties to reduce communication barriers.

10.5 OFFICIAL DOCUMENTS ASSISTANCE

Aid in obtaining legal identification documents such as driver's license, birth certificate, and/or social security card.

10.6 SCHOLARSHIPS

Provision of financial assistance for educational and enrichment expenses.

10.7 SERVICE COORDINATION

Assists an individual receiving support to bridge access to resources.

10.8 STREET OUTREACH

Builds relationships with individuals experiencing unsheltered homelessness to identify and address needs by providing information and linking to resources.

10.9 ADVOCACY

Provides advocacy support on behalf of individuals in exercising their rights.

10.10 ADVOCACY EDUCATION

Develops knowledge and trains individuals on effective strategies to advocate for their rights.

CASE MANAGEMENT

10.11 CASE MANAGEMENT

A collaborative process that assesses, plans, implements, coordinates, monitors, and evaluates the options and services required to meet an individual's health and human services needs. It is characterized by advocacy, communication, and resource management and promotes quality and cost-effective interventions and outcomes.

10.12 CLINICAL CASE MANAGEMENT

Case management for individuals or families that need services, provided by a qualified mental health professional.

10.13 PSYCHIATRIC CASE MANAGEMENT

Case management for individuals in need of psychiatric treatment, provided by a qualified mental health professional.

10.14 CRISIS CARE

Temporary care for individuals at risk of abuse or neglect and are unable to safely remain in the home.

10.15 CRISIS INTERVENTION

Access to services to resolve an immediate crisis and/or link to ongoing assistance.

10.16 EXPECTANT/NEW PARENT ASSISTANCE

Provides information and support for new parents or parents expecting a child. Information can include infant care, diapering, feeding, developmental stages, and other parenting techniques.

10.17 FORENSIC INTERVIEW

Gathers information and documents evidence of an incident of sexual or physical abuse.

10.18 HOME VISITING

Provides services in the home/residence of a pregnant and/or parenting family with the goal of equipping the family with the necessary resources and skills to raise children who are physically, socially, and emotionally healthy, safe, and ready to learn. This service must include at least one other related service in the *Taxonomy of Services*, which must also be delivered in the home/residence of the program consumers.

10.19 PARENT PARTNERSHIP

Actively coordinates parents and organizational staff to work together to support and improve the learning, development, and health of the child(ren).

RESPITE

10.20 GROUP RESPITE CARE

Provides brief period of rest for family members, guardians, or regular caregivers by offering care of multiple dependent individuals in a group setting.

10.21 IN HOME RESPITE CARE- ADULT

Brief period of rest for family members, guardians, or regular caregivers by offering care of an adult in their home.

10.22 IN HOME RESPITE CARE- CHILD

Brief period of rest for family members, guardians, or regular caregivers by offering care of a child in their home.

10.23 OUT OF HOME RESPITE CARE- ADULT

Brief period of rest for family members, guardians, or regular caregivers by offering care of an adult in a community-based setting.

10.24 OUT OF HOME RESPITE CARE- CHILD

Brief period of rest for family members, guardians, or regular caregivers by offering care of a child in a community-based setting.